

## SCOTTSDALE RESORT & CONFERENCE CENTER

### FACT SHEET

**LOCATION:** 7700 E. McCormick Parkway  
Scottsdale, Arizona 85258  
Phone (480) 991-9000 Fax (480) 596-7421  
Reservations: 800-528-0293  
[www.thescottsdaleresort.com](http://www.thescottsdaleresort.com)

The resort is located in the heart of scenic McCormick Ranch, a master-planned residential community recognized for the beauty of its lakes, greenbelts and golf courses. Ideally situated between the dramatic beauty of the pristine Sonoran Desert and the burgeoning shopping, restaurant, gallery, and club scene of Scottsdale, the resort is only 20 minutes (14 miles) from Phoenix Sky Harbor International Airport via the new 101 Loop Freeway.

**DESCRIPTION:** Surrounded by 36 holes of championship golf, the resort was designed to be a comfortable yet elegant haven for those desiring a tranquil ambiance conducive to conducting business. The impression of arriving at a private southwestern hacienda begins with a secluded driveway leading to a Spanish Colonial-style fountain, elegant porte cochere, and iron entry doors.

The main building features an open, indoor-outdoor architectural style designed to take full advantage of Arizona's annual 300-plus days of sunshine. Expansive picture windows and French doors bring the outdoors in while covered loggias, courtyards, shady alcoves and patios brimming with colorful bougainvillea offer a variety of outdoor seating areas.

Interior décor and design details include carved stone, adobe textures, wood beamed ceilings, iron ornamentation, hand painted accent tiles and intricate stenciling.

**OWNER:** MassMutual Financial Group

**OPERATOR:** Benchmark Hospitality International, an independent hospitality management company based in The Woodlands (Houston), Texas, operates resorts, conference centers and hotels both domestically and internationally. For locations of Benchmark Hospitality properties and for additional information, visit Benchmark's Website at [www.benchmarkhospitality.com](http://www.benchmarkhospitality.com).

**General Manager:** Brenda Weskamp

**Director of Sales :  
& Marketing** David Reed

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**ACCOMMODATIONS:**

As of October 2003, all 326 king and queen/queen guestrooms and Presidential Suites were extensively refurbished with new soft goods, wood shutters, crown molding, artwork and furniture including a grand armoire housing an entertainment system and mini-bar. Many rooms offer views of the courtyard, swimming pool, or golf course.

Decorated with historically themed Mexican artwork and a rich Pimento color scheme, 240 queen/queen guestrooms welcome guests with a desirable mix of warmth and function. Nightstands with slide out work trays and two generously sized work desks with dual line phones and modem connections allow two meeting attendees to attend to their business needs in comfort.

Twenty-three guestrooms decorated in soothing shades of Desert Sage offer a king-sized bed with leather headboard, chair with ottoman, and artwork depicting plants native to the surrounding Sonora Desert.

Three 2,300-square foot Presidential Suites offer a living room, dining room, wet bar, furnished balcony overlooking the golf course, luxurious master suite and the option of one or two additional bedrooms. Other Presidential Suite amenities include chandeliers, stained glass, whirlpool tub, shoe polisher and cordless phone.

Sixty guestrooms are located in twelve casitas situated along a fairway. Set apart from the resort's main building with a private swimming and separate parking lot, casita accommodations offer the ultimate in spaciousness and privacy and are a popular choice for smaller meetings. Each casita includes a master bedroom, living room with fireplace, dining area and service bar. Four individually keyed bedrooms are located on the second floor and open onto a center hall with a separate entrance foyer.

**GUESTROOM AMENITIES:** All guestrooms and suites include, but are not limited to the following amenities:

- Two telephones each with two lines and data ports, plus a third telephone in the bathroom
- High-speed Internet connection
- Armoire with mini-bar and color television
- In-room coffee bar
- Iron and full-size ironing board
- Bedside tables with clock radio and slide out work trays
- Marble bathrooms strikingly decorated with black and white Southwestern photography feature double sinks, make-up mirrors, vanity stools, dual phase showerheads, hair dryers, two bathrobes, and a vanity stand stocked with Aveda toiletries.

**GUEST SERVICES:**

- Wireless Internet access has been seamlessly integrated into many public areas, including patios.
- Business Service Center
- Airport transportation via resort limo-van (at a charge)
- Concierge services
- Conference coordination staff
- Valet parking or complimentary self parking
- Car rental
- Room service
- Turn-down service with ice delivery

**CONFERENCE & SPECIAL  
EVENT FACILITIES:**

- Fifty meeting rooms accommodating groups of 10 to 1,000 offer individually controlled lighting, heating, cooling and near-perfect acoustics
- Grand Coronado Ballroom: 10,000 square feet, divisible into five sections – seats 1,000 theater-style
- Arizona and Maricopa Rooms: 6,084 square feet each, divide into three sections per room – each room seats 505 theater-style
- Pueblo Room: 3,649 square feet, divisible into four sections – seats 365 theater-style
- Apache Room: 4,305 square feet, divides into four sections – seats 430 theater-style
- Three boardrooms ranging in size from 300 to 700 square feet
- The Main Pool Patio can host groups of up to 1,000 outdoors for private corporate events
- Nearly 80,000 square feet of outdoor space is available for private dinners and corporate events.
- Venues include a covered 32,000-square-foot structure and several open air areas:
  - ✓ The Courtyard: 7,299 square feet
  - ✓ Sunset Plaza: 6,340 square feet
  - ✓ The Alameda: 6,800 square feet
  - ✓ Casita Pool Patio: 7,380 square feet

**MEDIA CENTER:**

The resort's \$2 million production facility provides all of the resources necessary to produce sophisticated audiovisual productions, including video editing, audio mixing, teleconferencing, an isolation recording booth, and photography.

Production services include: scriptwriting, voice talent, music scoring, and 3-D graphics animation.

On-premise photographic services include: slide processing; digital printing; documentation of meetings, events, and recreational activities; and group/individual portraits.

The Media Center's in-house technical staff offers a unique depth of experience in fulfilling the audiovisual requirements of corporate meetings.

**CONFERENCE SERVICES:**

- Dedicated Conference Coordination Staff
- Complete Meeting Package (CMP) includes guest room; breakfast, lunch and dinner in the Vista Verde Restaurant; two coffee breaks; meeting room; and a complement of audiovisual equipment.
- Check-in: 3:00 p.m.; checkout: 1:00 p.m.

**BUSINESS SERVICE CENTER:**

The resort's Business Service Center offers a wide range of services including photocopies, color printing, fax service, computer graphics, secretarial services and printing from a laptop.

Produced on-site are name badges, handouts, computer graphic presentations, newsletters, signage and menus for private dinners.

The center provides PC and Mac support, desktop computers, software, and Internet access. Secretarial services, shipping, equipment rental, and office supplies are also available.

**DINING:**

The resort has two dining rooms located on the upper level:

***Palm Court*** is an opulent, award-winning restaurant serving breakfast, lunch and dinner daily as well as Sunday brunch. Palm Court specializes in tableside, au flambe preparation of entrees and desserts. Golf course views, refined service and an elevated private dining room add to the elegance of the dining experience.

The ***Vista Verde*** serves breakfast, lunch, and dinner daily.

**Sangria's** lounge offers a limited menu with a Southwestern flare serving lunch and dinner daily.

**RECREATION:**

On-site recreation includes:

- Guaranteed tee times are offered at two 18-hole championship golf courses situated adjacent to the resort and at many of Scottsdale's internationally acclaimed courses
  - Four lighted tennis courts
  - Sport court for basketball, volleyball, and team sports including corporate teambuilding games
  - Heated swimming pool, private casita pool, and whirlpool spa
  - Fitness Center
  - Health Spa with separate facilities for men and women
  - Full-service salon
  - Bicycle rentals for touring scenic McCormick Ranch
- more-

**SPA & FITNESS CENTER:**

In keeping with the ambiance of a private hacienda, the resort's secluded Spa and Fitness Center offers the opportunity to refresh and rejuvenate after a day of meetings or golf.

Separate men's and women's spas feature private treatment rooms, steam, sauna, and whirlpool tubs. Signature treatments include Hot Stone and Aromatherapy Massages and Seaweed Body Mask. Marble dressing rooms offer showers, lockers, hair dryers and complimentary toiletries.

The adjoining salon is a relaxing retreat offering a full range of hair styling services, manicures and pedicures, and European skincare treatments including facials, waxing and make-up application.

The Fitness Center features an exceptional array of cardiovascular conditioning and strength training equipment supervised by a staff of personal trainers in a bright and airy atmosphere.

**OFF-SITE ATTRACTIONS:**

The resort's conference coordination staff can assist in planning a variety of group and individual activities including golf at acclaimed championship courses, desert jeep tours, hot air balloon rides, horseback riding and excursions to local attractions, museums, galleries, shopping and sporting events.

**AWARDS:**

Dining Awards:

- AAA Four Diamond Award, Palm Court
- America's Top Tables, *Gourmet Magazine*, 5-time recipient
- Cartier "Elegance in Dining" Gold Plate Award
- Award of Dining Distinction, *Travel Holiday Magazine*
- One of the Best 75 Restaurants in America, *East /West Travel Network, Inc.*
- Five Star Diamond Award, *Best of the Best Restaurant Guide*
- *New Times* Best Kept Secret 2000 and 2003
- *Phoenix Magazine* – One of the Top 3 Brunches
- *New Times* Best Place to Expect the Unexpected 2001
- *New Times* Best Place to Feed Your Lover 2002  
more –

Meetings Industry Awards:

- AAA Four Diamond Award
- Paragon Award, *Corporate Meetings & Incentives Magazine*, 20-time recipient, 1983 through 2003
- Pinnacle Award, *Successful Meetings Magazine*, 17-time recipient, 1986 through 2004. Member of the Bronze Circle.
- World Class Award, *Insurance Meetings Management*, 2002
- Gold Key Award, *Meetings & Conventions Magazine*, 25-time recipient, 1980 through 2004; member Gold Key "Hall of Fame"
- Award of Excellence, *Corporate & Incentive Travel Magazine*, 20-time recipient, 1985 through 2004
- Merit & Distinction Award, *Medical Meetings Magazine*, 12-time recipient, 1989 through 2000
- Planner's Choice Award, *Meeting News Magazine*, 14-time recipient, 1990 through 2003
- Gold Platter Award, *Meetings & Conventions Magazine*, 7-time recipient, 1993, 1997 through 2002
- Greens of Distinction Award, *Corporate & Incentive Travel Magazine*, 6-time recipient, 1996 through 2000, 2002
- Gold Tee Award, *Meetings & Conventions Magazine*, 5-time recipient, 1993-1994, 1998-2000
- Golden Links Award, *Corporate Meetings & Incentives Magazine*, 7-time recipient, 1994-1999, 2002